

Terms and Conditions of Sale

- All orders are cash on delivery, unless prior credit approval has been established.
- The invoice for purchased material will accompany the order and will be presented by the delivery personnel.
- If prior approved credit has been established, accounts are due 30 days from date of invoice.
- Finance charge of 2% per month on all accounts not paid within 30 days of the invoiced date.
- H.S.T. if applicable is extra.
- Custom-made material cannot be cancelled once ordered and is non-returnable.
- Goods may not be returned without prior written authorization.
- A restocking charge of 15% applies to all returned orders.
- A delivery charge of 3% applies to all orders. Minimum \$10 Max \$70
- All pricing in catalogue may change with out notice.

Job Site Delivery

Sheet lengths for job site delivery should not exceed thirty feet. Deliveries are made to the job site and placed within reason, depending on the accessibility of our vehicles and with concern for the customer's property. TerraStar Building Products personnel can not direct material into a building or onto a roof. Hydro wires and overhead objects may present unloading problems.

Job site directions must be clearly stated at time of order. Faxed copies are preferred, giving the telephone number of the dealer and the job site fire number, concession and township.

Limits of Liability

If the product is found defective or does not conform to the terms of the order as accepted by the Seller, the Seller's sole obligation to the Buyer will be to replace such products as proven defective. The buyer shall promptly notify the Seller of any claim in respect of the product, and such product shall be held for the inspection of the Seller, and shall not have been used or incorporated in any works.

Without limiting the generality of the foregoing, in no event, shall the Seller's liability exceed the invoice price of the defective products. The Seller shall not be liable for any costs related to labour, construction, delay in construction or any other matter whatsoever and the same shall be the basis of any claim. The Seller's obligation to replace the product shall apply only if the defect is reported before use of, installation of, and/or erection of the material. Warranty available upon request, this warranty replaces any other warranty, expressed or implied, weather statutory or otherwise.

In no event shall the Seller be liable for Consequential Damages.